

GENERAL SALES CONDITIONS AND TERMS

These general sales conditions, available for you to read before making purchase, regulate the purchase of tickets through the website www.kjfestival.com owned by RDM S.A.

RDM S.A. may at any time and without prior notice, modify these terms and conditions, by publishing such modifications on its website, with the aim of informing all users, before they buy online tickets.

In this way, the user, under his or her own responsibility, should carefully read all the conditions, each and every time that they intend to purchase tickets through the website.

The user declares that they are over the age of legal consent, agree with national law and have the necessary legal capacity to contract services through the webpage and thus, observe the present general conditions and Individual conditions, as applicable. As regards all these conditions, the user declares he or she is aware of them, understands them and accepts them unconditionally. Furthermore, the user knows and accepts that tickets purchased through the website shall be for their own use.

If purchasing tickets for third parties, their use shall be under the entire responsibility of the purchaser. To wit, the user expressly and unconditionally accepts that access to and the use of the website and its services is under their own sole, exclusive responsibility.

PRICES

The prices shown are the current fees, errors and omissions excepted. These are expressed in Euros and USD and include Value Added Tax (VAT).

Offer and promotions shall be duly indicated on the screen.

PAYMENT METHODS

The main payment method is Paypal. User can also pay by VISA or MASTERCARD credit or debit cards by creating a Paypal account.

For the User's Peace of Mind, we would like to point out that we guarantee complete confidentiality as regards the use of your personal data, thanks to the encrypted transmission of information between the user's browser, RDM S.A. secure server and the financial bodies which manage payments.

RDM S.A. advises you that improper use of electronic means for the purchase of tickets may be classified as a criminal offense, in case of the following:

- Providing false client data or false card details when paying
- Using the data of somebody other than the buyer.
- Providing card numbers which do not coincide with those of the buyer.
- Assuming ownership of other persons' cards.

- The use of card numbers generated by computer programmes or similar algorithms.

CANCELLATION AND RETURNS

Changing or cancelling tickets:

- Tickets purchased on line through this website cannot be cancelled, and consequently no refund of any amount will be made.
- Changing tickets will not be accepted for on line purchase, although the customer shall be able to contact the reservation department in order to explain the case (info@kangoojumps.com)

CLAIMS

Claims must be made through the email info@kangoojumps.com by providing the purchased ticket.

APPLICABLE LEGISLATION AND JURISDICTION

The present general sales conditions and when applicable, individual sales conditions, shall be governed by Swiss law, which shall be applied to the provisions of this contract and any other provisions not contemplated in this contract, regarding interpretation, validity and execution.